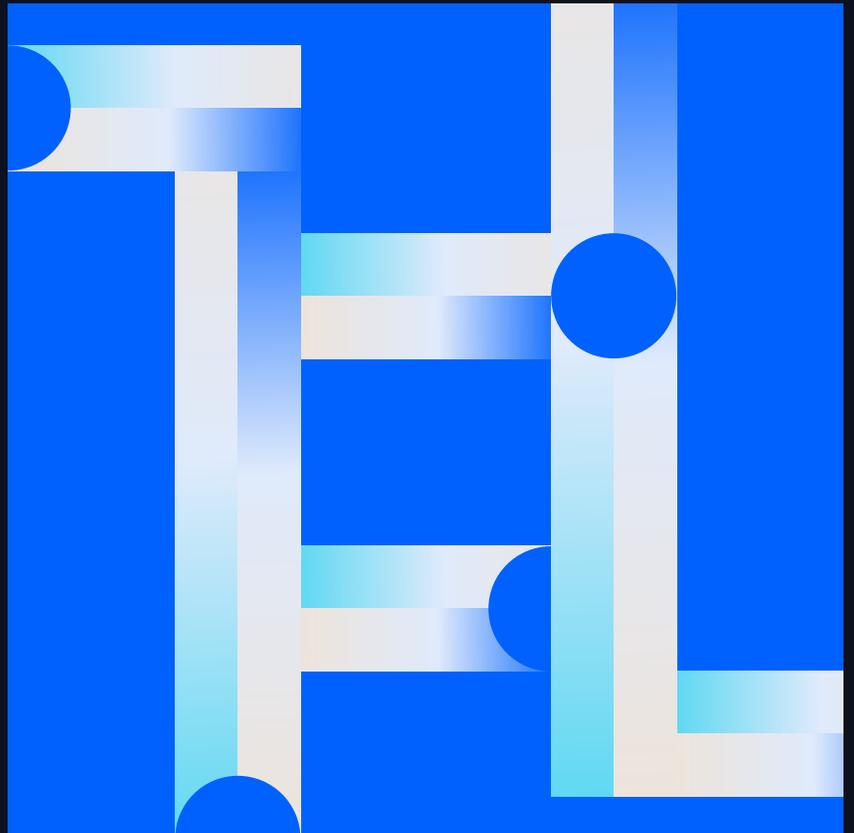


# Secure operational communication for the police: because seconds can save lives

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Over 125,000 police officers in Germany rely on Teamwire every day as the ideal complement to digital radio.



Teamwire is Germany's No. 1 messenger for the police and public safety organizations. Developed for real-world operations, built for reliability, and ready for the future of operational communication. The tool connects emergency services and control centers in a shared, highly secure communications platform – mobile, data protection-compliant and independent of insecure consumer messengers. The app eliminates the risks associated with consumer messaging apps such as WhatsApp, simplifies communication, and greatly improves teamwork.

“Together, digital radio and a secure messenger become an unbeatable duo.”

**Alexander Stöbrich**

luK-Coordination Office  
of the Bavarian Police

## Typical challenges in everyday police work

Police communication takes place under special conditions: time pressure, incomplete information, multiple team members working simultaneously, and a high level of responsibility for people and infrastructure. At the same time, traditional means of communication quickly reach their limits.

- Digital radio is no longer sufficient: Images, videos and locations cannot be transmitted – precisely the information that is crucial during operations.
- Operational situations develop dynamically: information must be updated in real time.
- WhatsApp is a security risk: Consumer messengers are not GDPR-compliant, do not allow full organizational control over data, and do not offer audit capabilities.
- Information gaps cost time: Delayed communication can cost lives in an emergency.
- IT failures are on the rise: Cyber attacks are paralyzing central systems – without a backup solution, organizations may become unable to act.

## Relevant Teamwire features

Teamwire was developed specifically for use in the field and actively supports police operations rather than complicating them.

- **Secure real-time messaging** (1:1, groups, broadcasts) as well as **voice and video conferencing**
- **Multimedia mission-critical communication:** send photos, videos, documents, and live locations in real time with encryption



- **Quick image editing:** Blur faces, add text, mark sections – directly in the app
- **Emergency alert & panic button:** Alert functions override mute settings and automatically transmit location and voice messages
- **Push-to-talk & broadcast:** Voice messages are automatically played in the chat, and broadcasts allow you to reach hundreds of recipients at once – ideal for situation updates or safety alerts.
- **Live locations, smart map functions** with ArcGIS integration, and **augmented reality** for tactical situational awareness and better coordination
- **Professional administration** via a central admin dashboard with role- and permission-based management
- **Full encryption**, including metadata, ensuring 100% data sovereignty, and 100% GDPR compliance
- **Apple CarPlay:** Coordinate and communicate with your team safely and legally while driving

### The perfect complement to digital radio – your advantages:

- **Improved communication and collaboration:** Structured, traceable communication instead of confusing chat solutions
- Easy information exchange for **faster search results:** Send photos of suspects and vehicle data to all patrols in seconds
- **Faster situation assessment and better coordination in emergency situations** through shared real-time information
- **Maximum protection** of sensitive operational and personal data
- High acceptance among emergency services thanks to **intuitive handling:** familiar WhatsApp logic – anyone can use it immediately
- **Maximum security:** 100% GDPR compliant, ISO 27001 certified, zero-trust architecture, hosted in Germany
- **Professional administration & audit compliance:** centralized management of all users (rights) and devices, as well as complete audit logs at all times.
- **Full flexibility in hosting:** German cloud, private cloud or on-premises
- **Fail-safe:** Works as out-of-band communication even during IT failures and cyberattacks
- **Future-proof:** MCX integration for seamless connection to modern operations control systems

MCX-ready: prepared for the future of operational communications

Teamwire is actively preparing for the integration of [Mission Critical Services \(MCX\)](#). MCX is the future international standard for emergency communications via LTE and 5G – with prioritized transmission that works even when the network is congested. With Teamwire, you'll be ready when MCX (MCPTT, MCData, MCVideo) arrives.

## Use cases

- **Manhunts & missing persons searches:** Send suspect photos directly to all patrols, receive feedback in real time, coordinate response efforts
- **Large-scale incidents & terrorist situations:** Coordinate all units via live locations, share situation information in real time via text, voice, and video messages, and mark operational areas on a map.
- **Undercover investigations & special operations:** Encrypted exchange of sensitive information, closed groups, no external access
- **IT failure & cyberattack:** Backup communication when email and intranet fail, emergency alerts still work
- **Patrol duty:** Quick consultations, document delivery, live coordination via Apple CarPlay while driving
- **Seamless, rapid collaboration in daily service** between patrols, special units, and control centers
- **Acceleration of internal workflows in administration** through connections to operations management systems and databases

Teamwire is more than just a messenger. It is a purpose-built communication tool for police operations – developed for real-life scenarios, compatible with existing systems, and ready for MCX-based operations communication.

- Find out more on our [landing page for the police](#)
- Read the [success story of the Bavarian police](#)
- Download the free guide [“How modern apps optimize operational communication and operational success”](#)

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