

Secure operational communication for the police: **because seconds can save lives**

Over 125,000 police officers in Germany rely on Teamwire every day as the ideal complement to digital radio.



“Together, digital radio and a secure messenger become an unbeatable duo.”

Alexander Stöbrich

luK-Coordination Office
of the Bavarian Police

Teamwire is Germany’s No. 1 messenger for the police and public safety organizations. Developed for real-world operations, built for reliability, and ready for the future of operational communication. The tool connects emergency services and control centers in a shared, highly secure communications platform – mobile, data protection-compliant and independent of insecure consumer messengers. The app eliminates the risks associated with consumer messaging apps such as WhatsApp, simplifies communication, and greatly improves teamwork.

Typical challenges in everyday police work

Police communication takes place under special conditions: time pressure, incomplete information, multiple team members working simultaneously, and a high level of responsibility for people and infrastructure. At the same time, traditional means of communication quickly reach their limits.

- Digital radio is no longer sufficient: Images, videos and locations cannot be transmitted – precisely the information that is crucial during operations.
- Operational situations develop dynamically: information must be updated in real time.
- WhatsApp is a security risk: Consumer messengers are not GDPR-compliant, do not allow full organizational control over data, and do not offer audit capabilities.
- Information gaps cost time: Delayed communication can cost lives in an emergency.
- IT failures are on the rise: Cyber attacks are paralyzing central systems – without a backup solution, organizations may become unable to act.

Relevant Teamwire features

Teamwire was developed specifically for use in the field and actively supports police operations rather than complicating them.

- **Secure real-time messaging** (1:1, groups, broadcasts) as well as **voice and video conferencing**
- **Multimedia mission-critical communication:** send photos, videos, documents, and live locations in real time with encryption



- **Quick image editing:** Blur faces, add text, mark sections – directly in the app
- **Emergency alert & panic button:** Alert functions override mute settings and automatically transmit location and voice messages
- **Push-to-talk & broadcast:** Voice messages are automatically played in the chat, and broadcasts allow you to reach hundreds of recipients at once – ideal for situation updates or safety alerts.
- **Live locations, smart map functions** with ArcGIS integration, and **augmented reality** for tactical situational awareness and better coordination
- **Professional administration** via a central admin dashboard with role- and permission-based management
- **Full encryption**, including metadata, ensuring 100% data sovereignty, and 100% GDPR compliance
- **Apple CarPlay:** Coordinate and communicate with your team safely and legally while driving

The perfect complement to digital radio – your advantages:

- **Improved communication and collaboration:** Structured, traceable communication instead of confusing chat solutions
- Easy information exchange for **faster search results:** Send photos of suspects and vehicle data to all patrols in seconds
- **Faster situation assessment** and **better coordination in emergency situations** through shared real-time information
- **Maximum protection** of sensitive operational and personal data
- High acceptance among emergency services thanks to **intuitive handling:** familiar WhatsApp logic – anyone can use it immediately
- **Maximum security:** 100% GDPR compliant, ISO 27001 certified, zero-trust architecture, hosted in Germany
- **Professional administration & audit compliance:** centralized management of all users (rights) and devices, as well as complete audit logs at all times.
- **Full flexibility in hosting:** German cloud, private cloud or on-premises
- **Fail-safe:** Works as out-of-band communication even during IT failures and cyberattacks
- **Future-proof:** MCX integration for seamless connection to modern operations control systems

MCX-ready: prepared for the future of operational communications

Teamwire is actively preparing for the integration of [Mission Critical Services \(MCX\)](#). MCX is the future international standard for emergency communications via LTE and 5G – with prioritized transmission that works even when the network is congested. With Teamwire, you'll be ready when MCX (MCPTT, MCData, MCVideo) arrives.

Use cases

- **Manhunts & missing persons searches:** Send suspect photos directly to all patrols, receive feedback in real time, coordinate response efforts
- **Large-scale incidents & terrorist situations:** Coordinate all units via live locations, share situation information in real time via text, voice, and video messages, and mark operational areas on a map.
- **Undercover investigations & special operations:** Encrypted exchange of sensitive information, closed groups, no external access
- **IT failure & cyberattack:** Backup communication when email and intranet fail, emergency alerts still work
- **Patrol duty:** Quick consultations, document delivery, live coordination via Apple CarPlay while driving
- **Seamless, rapid collaboration in daily service** between patrols, special units, and control centers
- **Acceleration of internal workflows in administration** through connections to operations management systems and databases

Teamwire is more than just a messenger. It is a purpose-built communication tool for police operations – developed for real-life scenarios, compatible with existing systems, and ready for MCX-based operations communication.

- Find out more on our [landing page for the police](#)
- Read the [success story of the Bavarian police](#)
- Download the free guide [“How modern apps optimize operational communication and operational success”](#)

Further information: teamwire.eu

Telephone: +49 89 1222199 21

Email: sales@teamwire.eu

