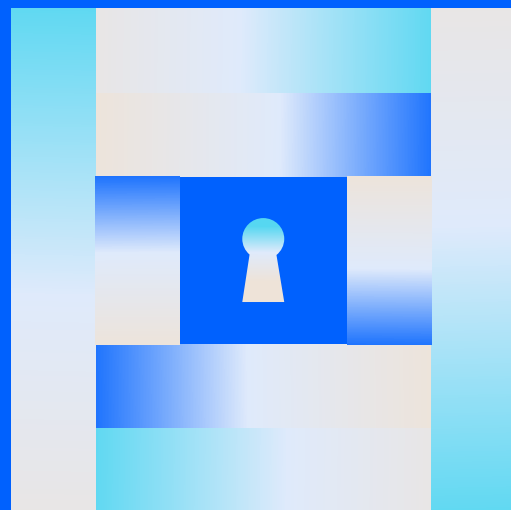


Teamwire – Smart collaboration for every mission

Teamwire is a specialised collaboration app with dedicated business features built to boost productivity and address the full range of communication needs across mobile teams and hybrid workforces.

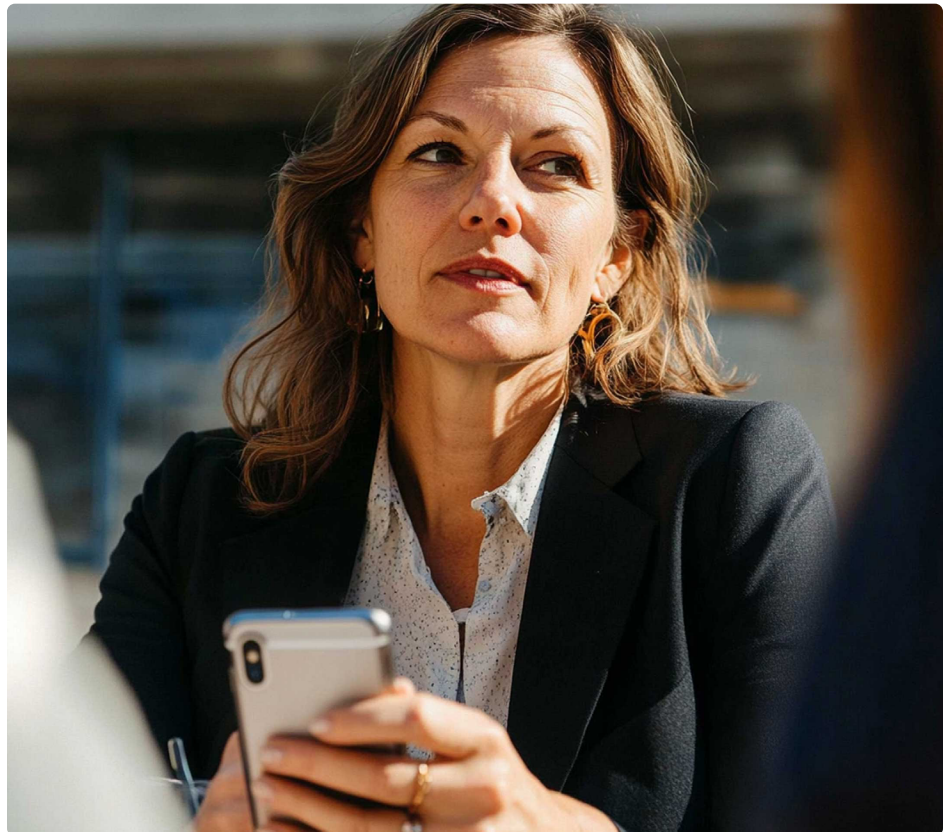


Teamwire is purpose-built for communication within and between law enforcement agencies, critical infrastructure organisations, public authorities, the public sector, and the healthcare sector. The tool is trusted wherever reliability, security, and regulatory compliance are non-negotiable. It was developed in close collaboration with public authorities and critical infrastructure organisations, built for real-world use.

Common challenges and how Teamwire tackles them

- 250,000 users in public sector organisations and businesses
- 140,000 users in police forces
- >50% market share among German police forces
- ISO 27001 certified
- Hosting in a German BSI C5 cloud, private cloud, or on-premises

The real problem isn't a lack of tools. Many of the tools that exist aren't designed for critical situations, fall short on data protection and NIS-2 compliance, or simply can't be relied upon when it matters most. This is exactly where Teamwire steps in.



Insecure communication & shadow IT

Problem

- Employees resort to WhatsApp and other private messaging apps for work communication
- Sensitive data ends up on personal devices
- No control over data flows or recipients
- Significant GDPR and compliance risks

Consequence

- Data breaches
- Damage to reputation
- Liability risks for decision-makers

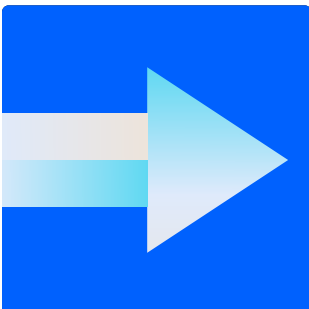
Solution by Teamwire

Teamwire replaces insecure consumer apps with a secure, intuitive, and fully controllable alternative.

Key features:

- One-to-one and group chats
- Broadcast & Distribution Lists
- Status updates & read receipts
- Organisation Directory
- Multi-platform (iOS, Android, desktop, web)
- No access to the address book
- No metadata analysis
- Privacy by Design

→ **Result:** Shadow IT eliminated — replaced by secure, centralised communication.



Lack of resilience and reliability

Problem

- Over-reliance on standard tools (email, telephone, Microsoft Teams)
- No fallback communication channel in the event of IT failures or cyberattacks
- No out-of-band communication channel

Consequence

- Communication breakdown in an emergency
- Delayed decisions
- Loss of control in crisis situations

Solution by Teamwire

Teamwire ensures communication remains fully operational even when other systems fail.

Key features:

- Critical alerts (overrides mute setting)
- Broadcast for rapid mass communication
- Push-to-talk for direct voice communication
- Panic button with automatic location tracking
- Highly available infrastructure & backups
- Scalable architecture
- Operates independently of standard IT systems

Operational capability is maintained at all times — even in a crisis. Business continuity is ensured, and normal operations can be restored as quickly as possible.

→ **Result:** Operational capability is maintained at all times — even in a crisis. Business continuity is ensured, and normal operations can be restored as quickly as possible.

Inadequate operational and real-time communication

Problem

- Digital radio is limited to voice communication
- No easy sharing of images, videos, or maps
- Loss of information during shift changes
- Communication silos between the control centre, field staff, and IT

Consequence

- Slower response times
- Poor decision-making quality
- Inefficient operational coordination

Solution by Teamwire

Teamwire combines messaging, location tracking, multimedia, and operations coordination into one unified platform.

Key features:

- Live locations with map overview
- Map editing (points of Interest, ArcGIS)
- Augmented Reality for locations
- Quick photo and video editing (including blurring)
- Voice and video conferencing
- Cross-shift role assignments to complement personal identities
- Group chats for large numbers of participants
- Polls for quick votes
- Pinned messages for status updates
- Track Board — a central overview of all shared live locations

→ **Result:** Faster decisions, sharper coordination, and a higher success rate in the field.



Compliance, control & digital sovereignty

Full regulatory compliance — no penalties, no reputational damage, and no compromises on data sovereignty.

Problem

- Growing regulatory requirements (GDPR, NIS 2, ISO 27001)
- No control over data hosting or storage
- No audit trail or logging capabilities
- Dependence on US providers (CLOUD Act)
- Difficulties integrating into existing IT systems

Consequence

- Regulatory and compliance risks
- Loss of data sovereignty
- Limited IT control

Solution by Teamwire

Teamwire is a fully controllable, independent communication platform that keeps your data and infrastructure firmly in your hands.

Key features:

- Hosting: German cloud (BSI C5), private cloud or on-premises
- Compliant with ISO 27001, the GDPR, and NIS 2
- Multi-layered encryption
- Zero-trust security model
- Configurable data retention
- Audit-proof archiving
- Audit logs

→ **Result:** Full regulatory compliance — no penalties, no reputational damage, and no compromises on data sovereignty.



Lack of IT manageability and integration

Problem

- No centralised administration
- No control over users, devices, and access
- Poor integration with existing IT systems
- No secure framework for BYOD implementation

Consequence

- Significant administrative burden
- Security vulnerabilities
- Poor scalability

Solution by Teamwire

Teamwire integrates seamlessly into existing IT systems while giving IT teams full visibility and control.

Key features:

- Centralised admin dashboard
- LDAP/Active Directory
- 50+ security guidelines
- MDM/EMM/UEM integration (AppConfig)
- Secure container for BYOD
- Organisation federation
- APIs & SDKs for seamless integrations

→ **Result:** Full control for IT teams — without compromising on user experience.



Why Teamwire: The benefits for you

Why Teamwire? Because your communication and collaboration need to work even in an emergency. Not just in everyday situations. Most tools are either secure but complicated, or simple but insecure. Teamwire bridges that gap.

✔ A secure alternative to WhatsApp

GDPR-compliant, no data shared with third parties, fully under your control.

✔ More than just a messaging app

Teamwire combines chat, alerts, location tracking, multimedia, and operations coordination in a single platform. No tool overload. No gaps in communication.

✔ Independence over dependence

Hosting in Germany or on-premises – your data stays with you. No access by US authorities or other third countries. No legal grey areas.

✔ Works when other systems fail

BSI-C5-certified cloud, redundant cluster servers, and SLAs for maximum availability. Teamwire operates independently of your IT systems: if email, telephone, or MS Teams are unavailable, Teamwire remains your reliable communication channel.

✔ GDPR- & NIS-2-Compliance

Fully compliant with European data protection and security laws, ISO 27001 certified. Developed and hosted in Germany.

✔ Features for critical missions

Critical alerts, panic button, live locations, broadcast, push-to-talk (PTT), and augmented reality – all in one app.

✔ **Quick integration**

APIs, SDKs, LDAP/AD sync, AppConfig for all MDM/UEM solutions, and third-party integrations.

✔ **Extremely easy to use**

As intuitive as WhatsApp, designed specifically for mobile and hybrid teams – minimal training required.

✔ **Professional administration & audit compliance**

Manage all users and devices easily and centrally via an admin dashboard.

✔ **Personal support**

A team fluent in English and German, free support by phone and email, and personalised project support.



Typical use cases

Public Safety

- **Instant sharing of digital content** (e.g., documents, photos, videos) **and locations** as a complement to digital radio, so that emergency services have all relevant information at their fingertips immediately. This leads to **fewer queries, faster decisions**, and a **higher success rate** during operations (e.g., manhunts).
- **Smooth processes and shift handover** through role-based communication, ensuring that **no information is lost**. A seamless handover reduces errors and ensures **operational continuity**.
- **Reliable coordination** of teams via **live location tracking**, **push-to-talk**, and **augmented reality**, so that teams always know where their colleagues are. This leads to **better on-site coordination, shorter response times**, and **increased safety** for emergency services personnel.

“Together, digital radio and a secure messenger become an unbeatable duo.”

Alexander Stöbrich
luK–Coordination Office
of the Bavarian Police



Critical infrastructure

- **Fail-safe backup communication** in the event of cyberattacks or IT failures, ensuring that communication remains intact even if other systems fail. This **minimises downtime** and keeps operations **functional**.
- An **Out-of-band channel** independent of the IT infrastructure, so that crisis teams can **communicate securely** even if the IT system has been compromised. This means: **no loss of control** in an emergency.
- **NIS 2-compliant communication** for operators of critical infrastructure, ensuring that all regulatory requirements are met without adding further complexity. This **reduces liability risks** and **audit costs**.
- **Alerting** all staff in emergencies and critical situations (e.g., bomb threats or evacuations) in order to **reach everyone – immediately and reliably** – which, in an emergency, **saves lives** and drastically reduces response times.

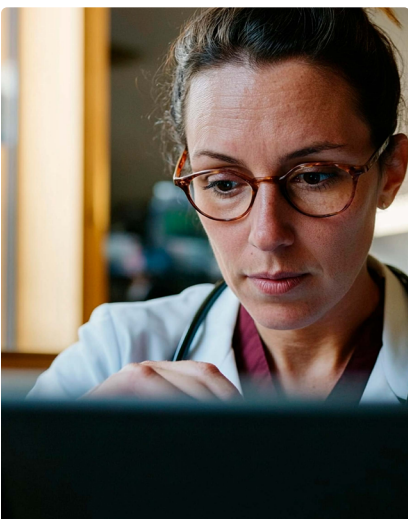
- **Incident management and safety measures for lone workers**, to identify and resolve critical situations more quickly. This enhances **staff safety** and reduces operational risks.

Government & public sector

- Complete digital sovereignty with **on-premises hosting** for full control over data and infrastructure – **no reliance on external providers** or legal grey areas.
- Secure inter-organisational communication via **federation**, ensuring that collaboration between public authorities works seamlessly. This means **faster coordination** across organisational boundaries.
- **Crisis communication and emergency management** for clear communication in an emergency. This leads to **less chaos**, better coordination, and **faster decision-making**.
- **Rapid sharing of digital content and locations**, ensuring that information reaches the right people immediately. This **reduces delays** and **boosts efficiency** in day-to-day operations.

Healthcare

- A GDPR-compliant **WhatsApp alternative** for secure communication **without data protection risks** and, at the same time, **high user acceptance**, as it is as intuitive as consumer apps.
- Faster **exchange of patient data**, including images and documents, for **faster diagnoses and decisions**. This means: **better quality of care** and fewer delays in day-to-day hospital operations.
- **Real-time cross-site coordination**, enabling teams to work efficiently across multiple locations. This **saves time** and **reduces the effort involved in coordination**.
- **Seamless integration of mobile care staff**, ensuring they are connected and reachable at all times. For **better care**, fewer misunderstandings, and greater efficiency in the field.





SOLUTION BRIEF

Teamwire is more than just a secure messaging app. It is a strategic communication platform for all businesses and organisations that prioritise cyber resilience, digital sovereignty, NIS 2 compliance, and operational readiness. One app. Simple. Secure. Powerful.

Further information: teamwire.eu

Book a free demo here: teamwire.eu/en/contact-sales/