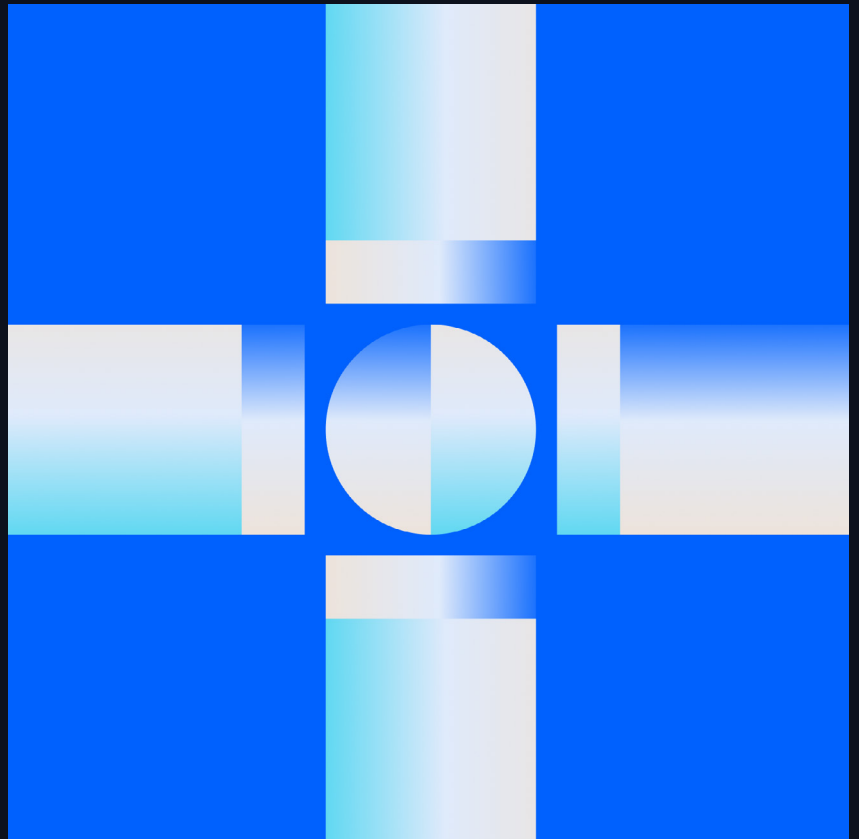
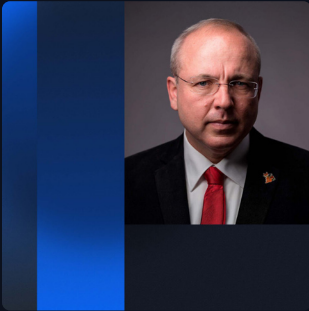


# Secure communication for public authorities and government departments: Confidential. Intuitive. Ready to act at any time.

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Over 250,000 users rely on Teamwire every day as a secure collaboration tool with features specifically designed for public authorities.





“Acting lawfully is an undisputed maxim in public authorities, a fact that Teamwire takes into account 100%. The reference case with the Bavarian police has convinced us here in particular.”

Richard Lippmann –  
IT Manager, City of Zirndorf

In government departments and ministries, communication is critical to security. It involves confidential documents, political decisions and coordinated responses to crises. Yet the reality is often quite different: disparate systems, inadequate protection of sensitive data and a lack of redundancies jeopardise confidentiality and the ability to act.

Whether it's cabinet votes, crisis communication or inter-departmental coordination, Teamwire helps to optimise collaboration and communication between public authorities and ministries. The tool ensures that confidential information is exchanged securely, decisions are made more quickly, and communication chains are fully traceable.

Conventional tools and messaging apps do not meet these requirements. Teamwire was developed specifically for this purpose and meets the high standards required by government officials and ministries. This collaboration tool is tailored precisely to your specific use cases. To protect the state and its citizens.

Developed as a secure communication platform for ministries, federal agencies and public administrations, Teamwire was designed to enable sovereign, confidential communication; it is independent of US cloud services, fully compliant with the GDPR and NIS 2, and is hosted in Germany or on-premises.

## Use cases: Teamwire in practice

- **Confidential communication in the political arena**  
Strategic documents, confidential drafts and internal communications remain protected. There is no disclosure to third countries and no unauthorised access.
- **Secure messaging whilst travelling and during overseas meetings**  
Ministers, officials and delegations can stay securely connected whilst on the move – even over insecure networks.
- **Easily coordinate cabinet and management meetings** – share draft resolutions and confidential documents in a GDPR-compliant manner. Read receipts and access rights ensure transparency without disclosing sensitive content.
- **Rapid crisis and security communication**  
Whether in the event of a cyberattack, a natural disaster, or a major political crisis, Teamwire remains operational. Video conferencing, push-to-talk, broadcasts and emergency alerts enable information to be shared quickly.
- **Effortless cross-departmental coordination and federal cooperation**  
Teamwire enables secure communication between ministries, state governments, and security authorities via the federation, without disrupting the flow of information.
- **Reliable IT and business continuity**  
If email or the telephone fails, Teamwire remains active as an independent communication channel.
- **A noticeable acceleration of internal processes**  
through integration with existing IT systems (LDAP/AD, MDM, APIs) and automated processes.
- **Seamless coordination with external partners and European authorities**  
Encrypted, federated connections for communication – clearly separated, yet compatible at all times.



## Your benefits

- **Share confidential content quickly and securely**  
Share files, photos and videos quickly and easily.
- **Rapid situation assessment & better coordination**  
through the sharing of real-time information across all departments.
- **Quick consultations via polls**  
Coordinate meeting dates, decisions or approvals with just a few clicks.
- **High acceptance thanks to intuitive operation**  
Familiar messaging app logic – no training required.
- **Seamless integration into day-to-day work**  
A secure mobile complement to email, telephone and document management systems.
- **Structured, audit-proof communication**  
Complete audit logs, configurable data retention.
- **Fail-safe infrastructure**  
Functions as an independent out-of-band communication channel even in the event of IT failures and cyberattacks.
- **Full digital sovereignty**  
Hosting in Germany or on-premises – no dependence on US providers or legal grey areas.
- **Compliance with regulatory requirements**  
NIS-2, IT Security Act 2.0, GDPR – verifiable compliance.
- **Maximum security**  
100% GDPR-compliant, ISO 27001-certified, zero-trust architecture, multi-layered encryption.
- **No tool clutter**  
Chat, alerts, location, multimedia and coordination all on one platform.
- **Professional English- and German-speaking support**  
Personal project management, free support by telephone and email.



“The ease of use is definitely one of the things we like best about Teamwire. It’s like WhatsApp.”

**Ben Viethen** – Head of Digitalization City of Kleve

## Relevant Teamwire features

Teamwire was developed for use in security-critical government agencies, where it actively supports ministerial processes.

- **Secure real-time messaging** (1:1, groups, broadcasts) as easy to use as WhatsApp, with all the familiar features – no training required
- **Voice and video conferences**, including screen sharing for real-time coordination and live video feeds; minimise calls so other app features can be used simultaneously
- **Multimedia communication**: Send documents, photos, videos and confidential memos directly in encrypted form
- **Quick image editing**: Anonymise sensitive information, highlight areas, add notes – directly in the app
- **Polls**: Launch polls to quickly gather opinions and feedback in real time
- **Emergency Alerts & Panic Button**: Alert functions override mute mode and automatically transmit your location and a voice message
- **Push-to-Talk & Broadcast**: Automatically play voice messages in the chat, reach hundreds of recipients at once – ideal for crisis management teams
- **Powerful distribution lists** for quick communication with several people
- **Cross-departmental communication via federation**: Secure connection between ministries, state and federal authorities without data being transferred outside the EU legal area
- **Read receipts & acknowledgements**: See straight away who has read important instructions or confidential decisions
- **Central Organisational Directory**: Overview of all departments, divisions, ministerial offices and subordinate authorities
- **Complete encryption, including metadata**, 100% data sovereignty, zero-trust architecture and 100% GDPR compliance
- **Centralised administration**: Admin dashboard with a roles and permissions framework, LDAP/Active Directory, 50+ security policies
- **Mobile Application Management**: Protecting data on all end devices using encrypted containers (integration with MDM/EMM/UEM solutions)
- **Flexible hosting options**: German BSI-C5 cloud, private cloud or on-premises – your data remains under your control



Teamwire is more than just a secure messaging service. It is a strategic communication platform that enables public authorities and ministries to remain operational even in an emergency. After all, crisis-proof communication is not merely an IT detail, but a key component of modern governments and public administrations.

- Find out more on our [page for public authorities and ministries](#)
- Read the success stories of the [city of Zirndorf](#) and the [city of Kleve](#)
- Download the [guide 'Data sovereignty instead of digital dependency'](#) for free



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