

Case Study: Zweckverband Bauhof TKS

Secure and Efficient Communication
with Teamwire



About the Company

TEAMWIRE — CASE STUDY: ZWECKVERBAND



“As a public service, we are subject to strict data protection regulations. With Teamwire, we can ensure that all communications comply with data protection regulations and that our employees can respond reliably to requirements in the field.”

— **Andrea Rennebarth**

Managing Director, Zweckverband Bauhof TKS



The Zweckverband Bauhof TKS has been maintaining the public infrastructure in Teltow, Kleinmachnow, and Stahnsdorf since 2020. With around 70 employees, the building yard ensures safe roads, well-tended green spaces, and a reliable winter service, even under challenging conditions.

Key Data

- Employees 70
- Licenses 70
- Location Germany

Initial Situation and Challenge

During digitalization, the TKS’s management faced the challenge of finding a reliable and secure communication platform. Previously, employees often used private messengers such as WhatsApp to communicate on business. This quick solution is becoming increasingly problematic as it does not meet the data protection requirements in the public sector.

Especially in the field, where direct communication is often essential, there was a particular need for a secure and efficient communication system. The employees of the building yard are out and about every day in different areas of operation, be it street cleaning, winter services, or construction sites. To receive up-to-date information and instructions at all times, they needed a solution that they could also use on the move and without restrictions. Simple phone calls or emails proved impractical here, as photos of deployment sites, for example, had to be shared quickly and securely.

Data protection was also central. As a public institution, TKS must adhere to strict guidelines – e.g., BSI specifications – and ensure a clear separation between professional and private communication. The previous use of private messengers posed a high risk, especially when protecting sensitive data and ensuring GDPR compliance. Therefore, a switch to a data protection-compliant and easy-to-use solution was unavoidable.

Requirements

The communication platform should:

- comply with the highest data protection standards,
- enable fast and uncomplicated communication in the field,
- securely transmit photos and documents, and
- reliably display operational alarms, especially for winter road maintenance.

Solution

With the introduction of Teamwire, the Zweckverband Bauhof TKS found a communication solution that fully complies with data protection requirements and is user-friendly and functional. In particular, the ability to send photos directly from the construction site and coordinate deployment details significantly improves processes and efficiency in day-to-day work.

Decision Making

Teamwire was chosen because the solution meets the requirements of the German Federal Office for Information Security (BSI) and is also used successfully by other public institutions such as the police and hospitals. These references gave the necessary confidence in Teamwire as a secure and long-term communication solution.

Result: Efficient Communication and Optimized Deployment Coordination

TEAMWIRE — CASE STUDY: ZWECKVERBAND

Result: Efficient Communication and Optimized Deployment Coordination

Since the introduction of Teamwire, the Zweckverband Bauhof TKS has been able to transmit necessary information, such as deployment orders and feedback, to all relevant employees securely and in real time. This solution facilitates communication across the entire team and increases flexibility in coordinating operations. Teamwire provides significant added value, especially in winter service, where quick decisions and clear communication are required.

More Flexibility and Optimized Processes in Winter Service

Before Teamwire, the winter service had to rely on outdated beepers. With Teamwire, employees now receive reliable alerts on their smartphones – even if they are muted. This function ensures that night-time operations are reliably coordinated and all feedback is documented.

Data Protection and Security

As a public service, the TKS building yard is obliged to comply with strict data protection standards. Teamwire offers a GDPR-compliant and protected platform that can also be used on private devices without risking sensitive data. This means that all employees are securely accessible, and data is optimally protected at the same time.

“In winter service, we must ensure that alarms are reliably received at night and that feedback can be documented directly. With Teamwire, we have found a solution that supports our deployment planning flexibly and efficiently.”

— **Andrea Rennebarth**

Managing Director, Zweckverband Bauhof TKS

Conclusion

With Teamwire, the Zweckverband Bauhof TKS introduced a modern and secure communication solution that makes day-to-day work much easier and promotes collaboration. The decision in favor of Teamwire was an essential step towards future-proof communication that meets the high demands of the public sector and simultaneously strengthens flexibility and efficiency within the team.

