

Advantages for IT

Intro

While there is a general trend among enterprises to move to the cloud for IT applications, there are still good reasons for an on-premise implementation. Teamwire is available as a private cloud or an on-premise solution, and combines the best of both worlds. In this white paper we want to outline the advantages of the Teamwire solution in regard to strategic, financial, operational and security benefits.

FINANCIAL BENEFITS

Less Operational Costs

No matter if enterprises choose the private cloud or on-premise solution, Teamwire only asks for a monthly fee for its service. Enterprises are not required to purchase perpetual software licenses and to pay yearly maintenance fees on top. Besides Teamwire can be set up quickly for an enterprise, and then no IT personnel is required to run, maintain and update the messaging service.

No Capital Expenditures

In order to use the Teamwire private cloud no investments in own servers, infrastructure or other hardware are needed. And even for the on-premise solution normally no infrastructure investments are required.

Lower Total Cost of Ownership

Overall, if all costs like infrastructure, hardware, licenses, training, maintenance, support, updates, etc. are taken into account, the total cost of ownership of Teamwire is far lower than for competitive services (e.g. 3-5 years total cost of ownership comparison).

OPERATIONAL BENEFITS

Better Scalability

Enterprises often have to handle peak loads, or need to add users and expand in new geographies. With Teamwire, enterprises are not required to constantly monitor the messaging service or to set up additional infrastructure. Our service provides instant and automatic scalability, and offers enterprises a completely flexible solution.

Higher Reliability

The Teamwire private cloud employs multiple data centers with redundant internet connections to ensure high availability and low latency. The on-premise deployment

smoothly integrates into the existing infrastructure and offers a reliable solution for more than 100.000 users out of the box. Generally we only use the most performant software and hardware. Our systems are always up-to-date, and run on the latest releases.

Company-wide Standardization

For IT compliance it is very important to get consistent operational processes and systems across the whole organization. Oftentimes, enterprises have legacy systems or employ different infrastructure with regard to units or locations. With Teamwire company-wide compliance, global policies and corporate standardization can be directly realized.

Easy and Comprehensive Administration

The Teamwire private cloud and on-premise solution come with a powerful administrator portal. You can easily manage users, import and synchronize LDAP directories, pre-configure the Teamwire app for users, set communication restrictions, administer multiple tenants, pool employees, organize corporate groups (e.g. teams, units, functions, locations) and archive messages for compliance reasons.

Automatic Maintenance and Updates

Maintenance and updates can be complex and interrupt the service uptime. In comparison, the Teamwire private cloud and on-premise solution deal with these events smoothly without an enterprise and its users even noticing.

SECURITY BENEFITS

Better Security

To achieve the highest grade of security, Teamwire permanently monitors the network traffic, always uses the latest releases, employs secure infrastructure and constantly improves the system. To deal with potential security threats we ensure expert know how, regular training, constant learning and – if required - immediate action. Security is a core competence of Teamwire.

Complete Privacy and Encryption

We value your privacy and treat your data absolutely confidential. Teamwire anonymizes personal data as far as possible, and does not store or know address books of its users. Furthermore, everything is encrypted: The transmission, the meta data and the storage of all data on the servers are encrypted, and in addition messages and content get encrypted by the sender and only decrypted by the receiver.

Full Data Protection

Teamwire is a product of a company based in Munich, Germany, and fully complies with strong German and European data protection laws. With the Teamwire private cloud, all data is solely stored in ISO27001-certified data centers in Germany. Besides, all data is

written synchronously to multiple servers and backed up regularly. And with the on-premise solution you have full control and protection of your data equally.

(For additional information on security, please see the whitepaper regarding the privacy and security with Teamwire, where further details are outlined.)

STRATEGIC BENEFITS

Strategic Alignment

Whether an enterprise pursues a cloud or an on-premise strategy for their IT infrastructure, Teamwire offers an advanced, scalable and sustainable solution. And in case there will be a change in your IT strategy in the future, you could even smoothly switch to the other deployment option.

No Lock-in

With the Teamwire private cloud and on-premise solution there are no lock-in mechanisms for enterprises. Both solutions are offered as a software-as-a-service and can be cancelled at all times. Thus, Teamwire has a strong urge to keep a competitive edge, regularly improve the service and always completely fulfil the needs of our customers.

Focus on Innovation

With less time required to maintain and support Teamwire, IT can free resources and focus on innovating the organization: Drive new ways of working, and search for tools and processes to advance the productivity of the business.

About Teamwire

Teamwire is a fast, easy to use and secure enterprise messaging app. Teamwire improves the internal communication with colleagues and teams, and increases the productivity of businesses and large corporations. Users can send 1:1 and group messages, post status updates, exchange video and voice messages, and share calendar dates, files and much more. Teamwire fully complies with strong German and European data protection needs and is a completely encrypted solution. The service can be easily managed for the whole organization and ensures company-wide compliance. Teamwire is available for all mobile and desktop platforms as a private cloud or an on-premise solution.

For more information visit: <http://www.teamwire.eu>